

TO BE TAKEN INSIDE THE FACILITY & USEFUL CONTACT NUMBERS

- Please complete the **CHECK-IN form** available on this page **before arrival**, and send proof of payment if you choose the advance bank transfer method;
- Indicate your **expected and preferred check-in time**, and call **+39 3406430534 30 minutes before your arrival**;
- Upon arrival, you will be welcomed at the **yellow house in the center of the courtyard**. All guests are required to show their ID documents.
Then finally... here are your keys and your well-deserved vacation can begin!

The website provides access to pages for events, bike routes, hiking trails, weather forecasts, etc., in order to limit the use of printed information materials. These materials are still available at the office if needed.

GENERAL INFORMATION

For any communication, you can send an **SMS or WhatsApp message**, always indicating your **apartment number**, to **+39 3406430534**. Milly will reply as soon as possible and will try to accommodate your needs. It is **not allowed to share images or videos** taken inside the facility.

WI-FI

ID: Gardastivo

Password: cv67nqw9

AIR CONDITIONING

You can request air conditioning activation **at any time during your stay**, not just at check-in.

Simply send an **SMS or WhatsApp**, always indicating your **apartment number**, to **+39 3406430534**. Milly will activate the service and confirm via message.

The temperature is controlled through thermostats located in each room.

Please note: air conditioning or heating **will not work** if windows or doors are open.

The cost is **€8.00 per day**. Payment is due upon arrival or can be left (with a note stating your apartment number) in the **mailbox next to the yellow house door**, where the keys are delivered. Please notify Milly via SMS.

You'll find the **receipt under your door** the next day.

The air conditioning units are sanitized after each guest change.

LAUNDRY ROOM

Guests may use the laundry room, but must follow these rules:

- Never close the window and always leave the **laundry room door open** (not the hallway door!);
- Check **clothing pockets** before washing;
- Report any issues via SMS or WhatsApp to **+39 3406430534**, indicating your apartment number. Each wash costs **€4.00**, paid via **coin-operated machine** (please bring coins).

COURTYARD AREA

Do not move the tables.

Tables under the covered area are reserved for **studio apartments 10-11-12**.

Larger tables are available for **shared use** by all guests.

POOL AREA & SUNBEDS

Do not move sunbeds from around the pool.

You must shower before entering the pool.

It is strictly forbidden to **spit, blow your nose, or urinate in the water**.

Small children **must wear containment swim diapers**.

We ask everyone to respect one another – this is the only way for all guests to fully enjoy their stay.

Please also follow the posted rules in the pool area (e.g., observe quiet hours, supervise children, no throwing objects into the pool).

For any needs (e.g., **extra sunbed €2/day**, rule enforcement, or other requests), contact via **SMS or WhatsApp** at **+39 3406430534**, including your apartment number. Milly will get back to you the next day, depending on availability.

BIKE STORAGE

The bike storage area is available under the following conditions:

- Group bikes together by **family or group**;
- **Always lock the door**.

WASTE DISPOSAL

Please make sure all trash bags are **tightly sealed** and dispose of them properly according to **recycling instructions** provided in your apartment and on the bins.

Before departure, please **dispose of all garbage**.

SELF CHECK-OUT

Check-out time: **9:00 – 9:30 AM**.

Before leaving, make sure to:

- Completely remove all garbage (from bathroom, kitchen, etc.);
- Close all doors and shutters; leave the **indoor windows open**;
- If you have **skylights**, never leave them open when the apartment is unattended – this is to avoid possible weather damage (even on sunny days);
- If, due to special arrangements, you check out at a time **different** than scheduled, **lock the door** and place the keys in the **mailbox next to the yellow house**, where keys were originally picked up.

USEFUL NUMBERS

In case of **injury, fever, respiratory or flu-like symptoms** during your stay, it is **mandatory to immediately inform Milly** at **+39 3406430534**:

- For Italian guests: by **phone call**
- For foreign guests: via **SMS or WhatsApp**
Always include your **apartment number**.

If you experience symptoms of an **infectious illness**, please avoid common areas.

Emergency number: 112

I trust in your cooperation and understanding these guidelines are intended to ensure a safe and peaceful vacation for everyone.

I hope you'll feel relaxed and enjoy your stay to the fullest.

Looking forward to welcoming you soon and wishing you a safe trip!

