



MEASURES TO BE ADOPTED WITHIN THE STRUCTURE AND USEFUL NUMBERS

CHECK-IN AND ACCESS TO THE STRUCTURE

- Send form 3 (CHECK-IN) received by e-mail before arrival, and any payment slip if the method of payment with advance transfer is chosen;
- Inform your phone number 0039 3406430534 about your arrival half an hour earlier.
- Upon your arrival you are asked to:
 - wear the mask;
 - the reception will be held at the yellow house in the centre of the square;
 - Finally here are the keys and we can start the well-deserved vacation!

The site will provide the opportunity to consult the event pages, bike routes, trekking, weather etc. in order to limit the use of paper information material; the latter will still be viewable in the office but free consultation will not be left, the check-in manager will deliver it on request to the customer.

GENERAL INDICATIONS

Assemblies are not allowed.

For any communication, simply send an SMS or WHATSAPP, always indicating the apartment number, to the number 0039 3406430534; Milly will respond as soon as possible and, if possible, meet your needs.

It is not permitted to disclose images or videos made within the structure.

WI-FI

Password: cv67nqw9

AIR CONDITIONING

It is possible to request the activation of air conditioning also during the course of the stay and not only initially.

Simply send an SMS or WHATSAPP, always indicating the apartment number, to the number 0039 3406430534; Milly will activate the service and give you the OK via SMS or WHATSAPP.

The air conditioning temperature is regulated by the thermostats in each room.

With windows and doors open, the air conditioning or heating does not work.

The cost is € 8.00 per day and payment is requested upon arrival or to enter the amount with a ticket showing the number of the apartment in the mailbox near the door of the yellow house where it is made the delivery of the keys and notify with an SMS; Milly will drop you the receipt under the door of the room the following day.

The convectors are sanitized at every guest change.

LAUNDRY

The use of the laundry is allowed but the following rules must be followed:

- Access one person at a time;
- Wear the mask;
- Sanitize your hands with the products made available inside the laundry itself;
- Never close the window and leave the laundry room door open (not the access corridor);
- Check the pockets of the clothes!

In the apartment you will find the kit (detergent and sanitizer) for three washes; if you need to perform other washing cycles, simply communicate, by specifying the number of the apartment, via SMS or WHATSAPP to 0039 3406430534 and the following day Milly will make you find outside the door of the apartment the necessary.

The cost of each wash is € 3.00; we ask you to leave the amount in the apartment near the kit.

INTERNAL COURT

Do not move the present tables;

The tables under the canopy are intended for studio apartments number 10-11-12.

The larger tables, on the other hand, are freely available to all customers.

SWIMMING POOL AREA AND DECK

Do not move the deckchairs in the swimming pool area which are arranged in accordance with regulations, guaranteeing social distancing.

Deckchairs will be assigned to each apartment and identified with their respective apartment number label.

It is forbidden to use the deckchairs of other apartments.

Access to the swimming pool is possible for maximum 6 people at the same time.

It is a must to take an outdoor shower using soap before entering the pool.

It is forbidden to spit, blow your nose, urinate in water and very young children are obliged to wear containment diapers.

Attention is required towards other guests, to enjoy the swimming pool without making exclusive use of it in case other customers want to access it; at the same time I ask customers waiting to be patient in case some child wants to enjoy a few more minutes of fun in the water. I believe that by respecting one can draw good teaching from this limitation and that only in this way can each of you fully enjoy these moments.

I also remind you to respect the usual rules already displayed on the signs in the swimming pool area (E.g. : compliance with timetables and safety rules such as supervising children and prohibiting the throwing of objects in the swimming pool).

For any needs (e.g. additional deckchair request € 2 per day, failure to comply with the rules or other) communicate via SMS or WHATSAPP, always indicating the apartment number, on 0039 3406430534; the following day Milly, if possible and based on availability, will try to satisfy your requests and to remind the structure's customers to respect the rules.

BIKE DEPOSIT

It is possible to make use of the bike deposit subject to compliance with the following rules:

- Before accessing, wear the mask and sanitize your hands with the products made available and indicated with the respective signs; you will find the hand sanitizer near the access staircase, near the entrance door of the yellow house where the keys are handed over.
- Access only one household at a time.
- Arrange the bikes in groups (family unit).

WASTE

It is a must before and after throwing the garbage in the common bins, to sanitize the hands with the products made available and indicated with the respective signs; you will find the sanitized hands near the door of the yellow house where the keys are handed over.

Take care to close each single bag tightly and put them in the bins respecting the indications of the separate collection.

SELF CHECK-OUT

We ask you to respect the check-out time: 9-9.30.

Before departure, it is mandatory to completely clear the apartment of waste (bathroom trash, kitchens and more).

Leave the doors and windows of the apartment completely wide open; if the dormers are present, they must never be left open in the absence of someone in the apartment in order to avoid possible damage caused by bad weather that could come unexpectedly (even if the sun is shining);

In the event that, based on availability, the apartment is left at a different time than the one scheduled for check-out, follow the instructions below:

- Leave the windows open before departure:
 - Apartment 1: close the blind leaving the internal glass door and all the internal wooden doors open (including the one connecting to the laundry area).
 - Apartment 2: close the shutters leaving the internal glass doors and all the internal wooden doors open (including the one connecting to the laundry area).
 - Apartment 3: close the shutters leaving the internal glass doors and all the internal wooden doors open (including the one connecting to the laundry area).
 - Apartment 4: close the blind leaving the internal glass door and all the internal wooden doors open and open the bedroom and kitchen windows.
 - Apartment 5: leave all the internal wooden doors open and open the windows in the living area and bedroom.
 - Apartment 6: leave all the internal wooden doors and the window in the living area completely open; pay attention to the dormers as they must NEVER be left open in the absence of someone in the apartment in order to avoid possible damage caused by bad weather that could unexpectedly occur (even if the sun is shining);
 - Apartment 7: leave all the internal wooden doors and the window in the living area completely open; pay attention to the dormer window as this must NEVER be left open in the absence of someone in the apartment in order to avoid possible damage caused by bad weather that could come unexpectedly (even if the sun is shining);
 - Apartment 9: leave all the internal wooden doors, the window in the living area and that of the bathroom completely open, leave the kitchen window above the sink open and watch out for the dormers as they must never be left open in the absence someone in the apartment in order to avoid possible damage caused by bad weather that could come unexpectedly (even if the sun is shining);
 - Apartment 10: leave all the internal wooden doors completely open, the bedroom window open to vasistas.
 - Apartment 11: leave all internal wooden doors and the bathroom window completely open.
 - Apartment 12: leave all the internal wooden doors completely open and open the French window in the living area by closing the exit door instead; pay attention to the dormer window as this must never be left open in the absence of someone in the apartment in order to avoid possible damage caused by bad weather which could unexpectedly occur (even if the sun is shining);
 - Apartment 14: leave all the internal wooden doors open and open the windows in the living area and bedroom to the bottom.
 - Apartment 15: leave all the internal wooden doors open and open the windows in the living area and bedroom.

- Close the door of the apartment with a key and put them in the mailbox near the door of the yellow house where the keys are delivered, after sanitizing them with alcoholic solution (the same used for the hands and made available in the same place).

USEFUL NUMBERS

In case of accident, fever, respiratory or flu symptoms during the stay in the structure there is an obligation to immediately inform Milly on 0039 3406430534 after calling for Italian customers and SMS or WHATSAPP for foreign customers, always indicating the number of the 'flat.

In the event of a covid case: the client and his cohabitants will have to stay in their location and they cannot access the common areas. The immediate return of the guest and his cohabitants to their residence is recommended. If the guest remains in the structure, possibly together with his cohabitants, he must be temporarily isolated in a room. All cohabitants will still have to remain in quarantine until new instructions given by the relevant health district. As a last alternative, where return to home or isolation in the accommodation facility is not possible, the transfer to a dedicated facility can be assessed.

Any basic necessities will be communicated by telephone after a call (Italian customers) or by SMS or WHATSAPP (foreign customers) to the number 0039 3406430534 (Milly), specifying the apartment number, which will proceed to meet the needs (e.g. medical services , drugs, food etc.) leaving what is required outside the door of the apartment itself.

Useful numbers:

Emergencies: 112

National number: 1500

PAT - Health Department - Dedicated toll-free number: 800867388

APSS - prevention department - UOPSAL: 0461 904502 0461 904529

I trust in your collaboration and understanding, every indication is provided to guarantee you all a safe and peaceful holiday.

I hope that in this way you can feel comfortable and enjoy your holiday to the fullest!

I look forward to seeing you soon and wish you a pleasant journey!